

PUBLIC NOTICE

Date of beginning: March 25, 2019

Date of publication: March 26, 2019

Type of communication: Notice to Discontinue Use

Sub-category: Electrical product

Source: Manufacturers

Issue: Electric arc or fire hazard

Public: Greater public

JOINT PUBLIC NOTICE BY MANUFACTURERS OF FINISHED GOODS OUELLET CANADA, STELPRO, GLEN DIMPLEX AMERICAS,

AND

ELEMENT MANUFACTURER THERMON HEATING SYSTEMS INC. IN CONTINUANCE OF CCI THERMAL TECHNOLOGIES INC.

PRODUCTS TARGETED

Portable and permanent heaters (see particularised descriptions)

The products targeted by this notice bear the following model numbers:

Company	Brand(s)	Model number(s) /description	Sales territory	Model(s) period(s)
Ouellet	Ouellet	OCC4800 OAE5000T OCH4800 OCH4800WB OCH4800RF	Canada	All products before date code : 2016-04
	Catelle	CH48 ECH48		
	Global Commander	CHG4800 CCG4800		
Stelpro	Stelpro Design	PCH48T 4800W Red PCH4800T 4800W Yellow	Canada	Between January 2000 and April 2009
	Uniwatt	UCH48T 4800W Red UCH4800T 4800W Yellow		
Glen Dimplex Americas	Chromalox, Centurion,	GCH4800 GCH4800B	Canada	Products Produced Prior

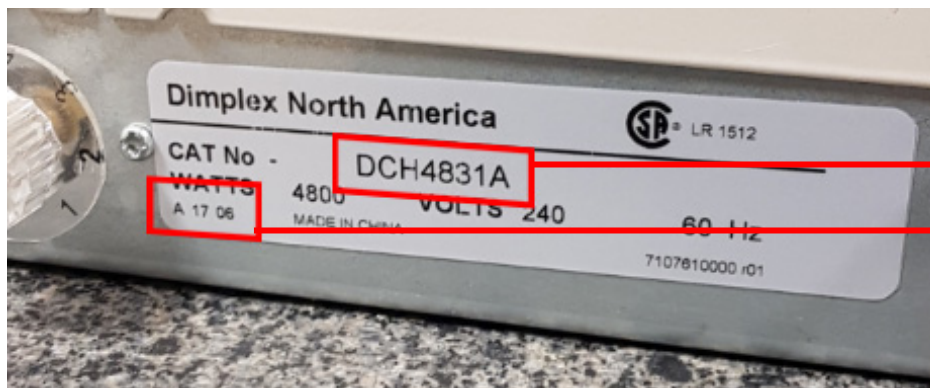
	Electromode, Westcan, Dimplex	GCH 4831 CCONS4800 ECH-48 ECH4800B BCH4800 DCH-4831 DCH4831A DCH4831R		To Week 26, 2006 Date code 26 06 WW YY
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Glen Dimplex Americas products : the manufacturing label on which the model number is affixed to is at the rear of all models.

Ouellet products : the manufacturing label on which the model number is affixed to is at the front or the rear of all models.

Stelpro products : the manufacturing label on which the model number is affixed to is at the bottom rear of all models.

Glen Dimplex Americas products pictures:

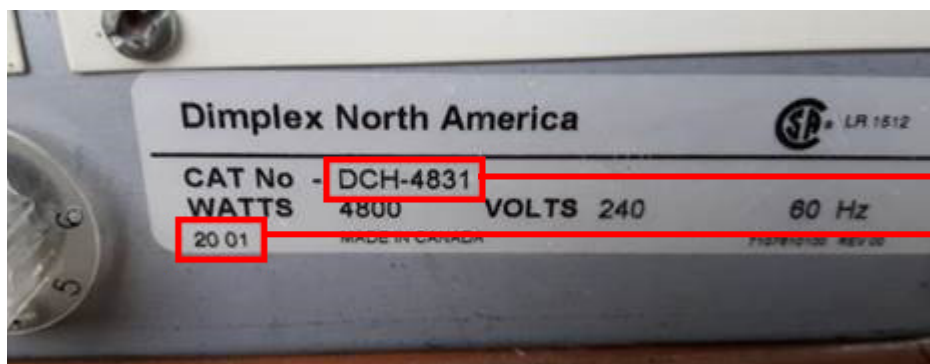


Model #

Production Date Code:

Week – 17

Year – 2006

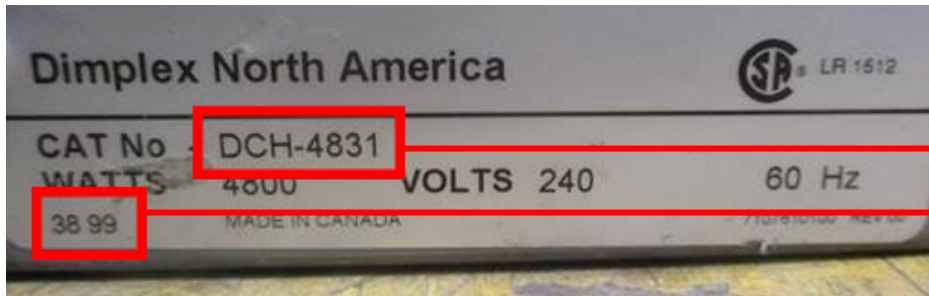


Model #

Production Date Code:

Week – 20

Year – 2001



Model #

Production Date Code:

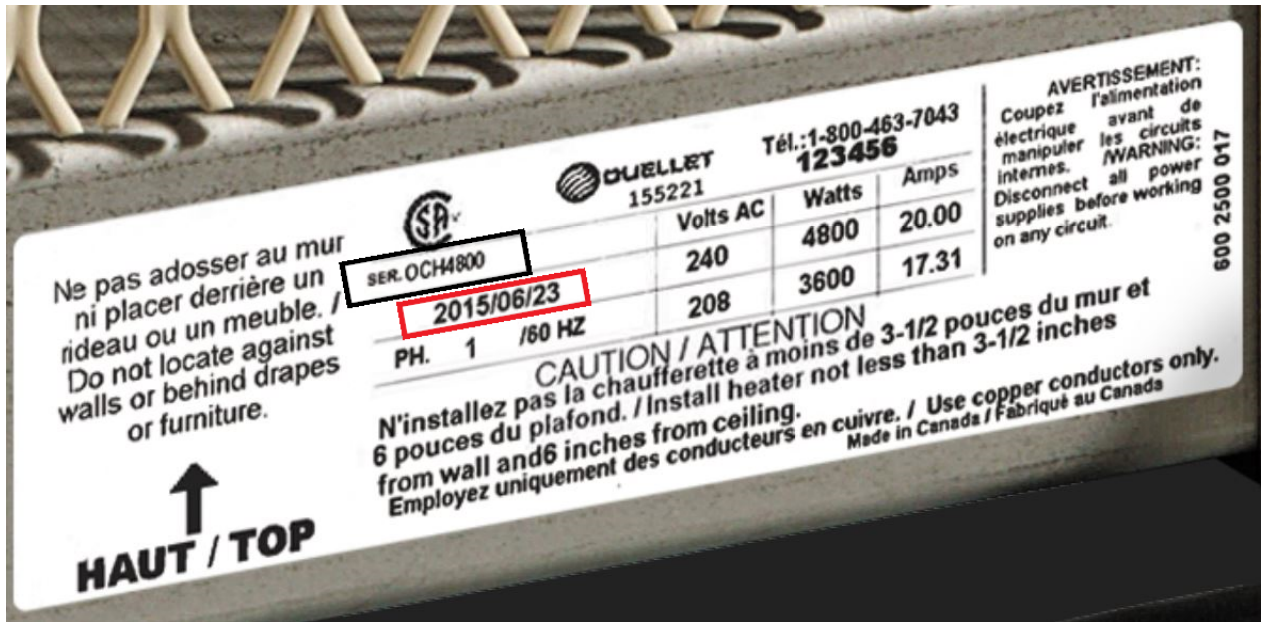
Week – 38

Year – 1999

DCH



Ouellet products pictures:



OAE

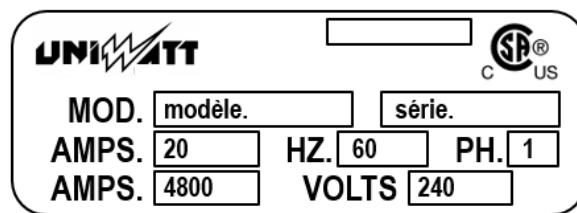
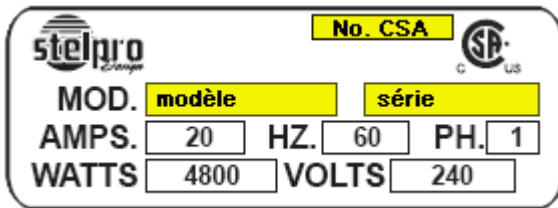


OCC



OCH

Stelpro products pictures :



Hazard identified

The heating elements of the heaters pose a risk of electric arc or fire.

As of the date of this notice, no bodily harm has been reported in Canada.

What you must do

Consumers should immediately cease the use of such heaters and disconnect them.

For more information, consumers may communicate with the relevant company at :

- Ouellet Canada inc. toll free at 1-800-463-7043, from 8 :00 AM to 6 :00 PM (E.T.) from Monday to Thursday and from 8:00 AM to 4:30 PM (E.T.) on Friday or consult the company's website (<http://www.ouellet.com/en-ca/default.aspx>);
- Stelpro toll free at 1-844-783-5776, from Monday to Friday or consult the company's website (<https://www.stelpro.com/en-CA/pch-uch-recall>);
- Glen Dimplex Americas at Dimplex website:

In English: www.dimplex.com/product_notices/
In French: www.dimplex.com/avis_de_produit/
- Thermon Heating Systems, Inc. in continuance of CCI Thermal Technologies Inc. toll free at 1-800-820-4328 or by email at legal@thermon.com

In conformity with the *Canada Consumer Product Safety Act*, redistribution sale or donation of such products is prohibited.